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Good evening,

It's been a while since I last emailed everyone, so I thought it was time for an update.

I've heard from a few people that there may be rumours going around that I've stopped operating – just to set the record straight: **I'm very much still here!** In fact, this has been my busiest year ever. Things have quietened down a bit since the end of April (which is normal for this time of year), but yes, I'm still in business.

It's true that last summer, most of my taxi bookings came from visitors rather than locals. Maybe that's why some regulars assumed I wasn't around. And yes, there were times when I was away on long tours and couldn't answer the phone or take local bookings – for that, I do apologise. **As a one-person operation, when I'm guiding a group around the country, I can't always be available.**

Now that the summer season is over, I'm doing more Auckland Airport transfers – especially for locals heading off for winter holidays. And in case you haven't seen my recent social media posts: I'm celebrating the 13th birthday of my business with a special offer.

If you book a return airport transfer between Whitianga and Auckland before 25 May, you'll get 50% off the second leg – regardless of direction. Full details are on my website: [birthday special](https://whitianga-tours.com/birthday-special).

As for the local taxi service in Whitianga – I'm still available when I'm not tied up with tours or transfers. That said, a few changes in my everyday life mean that **advance bookings** are more important than ever. Many of you already check in a day or more ahead – thank you for that. I know this isn't what most people expect from a taxi service, but I've found that cruising around in the evenings wasn't the best use of time.



So, whether you need a taxi, a private airport transfer (don't forget the [birthday special](https://whitianga-tours.com/birthday-special) – book before 25 May!), or a guided tour for visiting friends and family – I'm here, as I have been for the past thirteen years.

Please note: I'll be taking a short **winter break** from **28 May** and will be back on the road in early July.

Looking forward to seeing many of you again soon.
Wishing you a warm and relaxing winter!

All the best,

Joerg Klenert, Whitianga Tours and Taxi

